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|   | **Performance Summary** |   |
| **Green = target met** | **Housing Panel** | **Trends compare relative performance with** |
| **Amber = within tolerance** |   | **Prd: previous month** |
| **Red = outside tolerance** |   | **Prev Year End: previous March** |
|   | **December-2018** | **Year on Year: the same period from the previous year** |

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| **Measure** | **Owner** | **Result 2017/18** | **Latest Data** | **Year End Target 2018/19** | **RAG** | **Comments** |
| **Ref** | **Description** | **Target** | **Result** | **Prd** | **Prev Year End** |  |
| HP008 | Number of new homes granted permission in the city. | Adrian Arnold | 721 Number | 300 Number | 151 Number | 400 Number | **R** |  |  | Consists of 13 C3. The figure for the number of new homes granted permission in the City is lower than expected but this does not take into account recent approvals granted for the Council Housing Company’s sites (43 new homes in Rose Hill) and Land North of Littlemore Health Club (17/03050/FUL) (141 new homes). The issuing of these decisions will put us on course for reaching the target by 1st April. |

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| BV066a | Percentage of rent collected. | Tanya Bandekar | 99.42% | 97.21% | 95.42% | 98.00% |  |  |  | Universal Credit Claimants continue to increase. waiting periods once a claim is made has also lengthened, contributing to the rise in arrears. Universal Credit Court Hearings are now becoming more or the norm, therefore we should soon start to see an improvement on gaining the requested orders we set out to obtain at court - strengthening the chances of recovering the arrears Universal Credit have created. Our Universal Credit Officer is now strategically using her position by creating strong contacts across the DWP to help assist with the unpredictable issues that arise in regards to UC Claims. |
| HC016 | Number of affordable homes for rent delivered. | Stephen Clarke | 27 Number | 95 Number | 71 Number | 126 Number |  |  |  | Handover of affordable units at Barton Park will start in January 2019 |

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| **Measure** | **Owner** | **Result 2017/18** | **Latest Data** | **Year End Target 2018/19** | **RAG** | **Comments** |
| **Ref** | **Description** | **Target** | **Result** | **Prd** | **Prev Year End** |  |
| HP003 | The number of people estimated to be sleeping rough. | Stephen Clarke | 89 Number | 45 Number | 94 Number | 45 Number |  |  |  | In November, Oxfordshire’s five district councils undertook their annual estimate of rough sleepers that forms the basis of government statistics on English rough sleeping. Employing national guidance developed by Homeless Link, the councils estimate that 119 people were sleeping rough in Oxfordshire last month – broadly in line with the finding in November 2017, that there were 117 rough sleepers across the county. Nearly four fifths (79 percent) of rough sleepers are in Oxford itself, where Oxford City Council estimated that the number of people sleeping rough had risen slightly from 89 to 94. Estimates are intelligence-led snapshots based on data from councils, outreach teams, other service providers and local partners about the number of people sleeping rough on a particular night. Estimates do not provide a complete picture of everyone sleeping rough in an area. In Oxford, we’re providing up to 215 beds for rough sleepers this winter, which include 41 new beds funded by the temporary Rough Sleeper Initiative. The impact of high and insecure private rents, austerity and welfare reform – particularly the rollout of Universal Credit in Oxfordshire last year – means that, despite our efforts, the estimated number of rough sleepers across Oxfordshire remains unchanged. We will continue to work with our neighbours to tackle homelessness because we believe that nobody should have to sleep rough in Oxfordshire. |
| **Measure** | **Owner** | **Result 2017/18** | **Latest Data** | **Year End Target 2018/19** | **RAG** | **Comments** |
| **Ref** | **Description** | **Target** | **Result** | **Prd** | **Prev Year End** |  |
| HP004 | The number of successful interventions with rough sleepers. | Stephen Clarke | 304 Number | 225 Number | 319 Number | 300 Number |  |  |  | On target. |
| BV064 | Empty homes returned to use. | Stephen Clarke | 23 Homes | 12 Homes | 15 Homes | 16 Homes |  |  |  | On target. |
| CS002 | Time to process changes in circumstances. | Helen Bishop | 17 Days | 18 Days | 14 Days | 18 Days |  |  |  | The Dec result was our best monthly result since April 2018. |
| CS005 | Time to process new benefit claims | Nigel Kennedy | 18.80 Days | 15.00 Days | 13.52 Days  | 15.00 Days |  |  |  | There were 163 New Claims processed in December in an average of 14.12 days. This result was comfortably within the target of 15 days. Our year to date result at 31/12 was 13.52 days. The fact that the equivalent result in 2017/18 was 19.82 days emphasises the improvements made in the current year |
| HC003 | Homeless Acceptances | Stephen Clarke | 99 Number | 82 Number | 65 Number | 110 Number |  |  |  | On target. |
| HC004 | Homelessness cases prevented | Stephen Clarke | 1,159 Number | 825 Number |  | 1,100 Number | **null** |  |  | Please note, the Council has changed the way it records homeless prevention and will need to revise the stats for April to September. We are only able to give monthly figures – which was 73 for December – and not a cumulative year to date figure. |
| HP006 | Total number of affordable homes completed in a year | Stephen Clarke | 45 Number | 101 Number | 79 Number | 135 Number | **R** |  |  | Handover of affordable units at Barton Park will start in January 2019 |
| **Measure** | **Owner** | **Result 2017/18** | **Latest Data** | **Year End Target 2018/19** | **RAG** | **Comments** |
| **Ref** | **Description** | **Target** | **Result** | **Prd** | **Prev Year End** |  |

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| NI156 | Limit our use of temporary accommodation at 2015 levels. | Stephen Clarke | 107 Number | 120 Number | 96 Number | 120 Number | **G** |   |   | This is an excellent result, against a target of less than 120 households in temporary accommodation. Reducing or maintaining the number of households in temporary accommodation is a challenging target in a very difficult external environment, where the demand for services remains high, and the ability to find suitable accommodation, at affordable rents, locally is increasingly difficult. This result is testament to the continued exceptional homeless prevention work and temporary accommodation management undertaken by Housing Needs teams. |

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